

TEAP III TERSP Standard Assessment

Summary										
TERSP company assessed:	Environmental Services Inc.			Website:	Emergency Response Republic Services					
TERSP location address:	22153 King & Whittle Rd, Tilbury, Ontario, N0P 2L0		Regional coverage from this location:		Southwestern Ontario London to Windsor					
Location Leader	Name & position:	Barry Walker, Supervisor – Project Management		Email:	BWalker2@republicservices.com	Cell: 519-809-0422				
Alternate Contact	Name & position:	Joel Plug, Branch Manager		Email:	jplug@republicservices.com	Cell: 519-809-5701				
24-Activation Number	Number:	1-800-899-4672		Contact Position:	On Call Manager					
Submission completed by	Date:	2025-10-27		Name:	Abby Gualtieri & Luqmaan Siddiquee					
Date assessed:	2025-12-12									
Assessors (name, title, company):	Nick Robichaud, Lead Assessor, NOVA Chemicals Chris Booth, Assessor, NOVA Chemicals John Kerr, Assessor, NOVA Chemicals Mike Heeringa, Assessor, CN									
TERSP Representatives: (name, title)	Abby Gualtieri, Environmental Specialist Tim Woodliffe, Lead Hand Barry Walker, Project Manager									
Opportunities for improvement:	<ol style="list-style-type: none"> 1. Documentation for cleaning hose and pumps after use. 2. Consider replacing double-diaphragm pump with centrifugal pump for class 3. 3. Consider reviewing inventory management practices to identify expiring and low stock. 									
Best practices for sharing:	The location was well-prepared for the assessment, having records readily available and many electronically, matching the TEAP III Assessment categories.									
Recommendation for registration:	Approved by TEAP III Editorial Board:		2026-01-23							
	Next location assessment due:		2027-12							

TEAP III TERSP Standard Assessment

Capability Chart							
TDG Class	Mode of Transport			Means of Containment	Stabilization ¹ (X, S, O, SO)	Mitigation ² (X, S, O, SO)	Remarks and Examples
	M	RR	R				
1							
2.1							
2.2							
2.3							
3	X	X	X	T/T, T/C, SC, LC, IM	X	X	Transfer and shoreline response UN1993, UN1203, UN1263
4.1							
4.2							
4.3							
5.1							
5.2							
6.1							
6.2							
7							
8							
9							
Other	X	X	X	T/T, T/C, SC, LC, IM	X	X	Not TDG regulated

LEGEND:
 M - Marine; RR - Railway; R - Road; X - Performs operation in house; S - Sub-contracted; O - Resources from outside area of coverage; SO - Sub-contracted resources from outside area of coverage.

1. **Stabilization** includes operational activities directed towards ensuring the incident will not escalate by being able to detect, assess, stop and contain chemical leaks or spills (or potentials thereof) caused by a transportation incident involving dangerous or other goods.

2. **Mitigation** includes operational activities directed towards assessment and initial product recovery by means of product displacement. Product displacement includes, but is not limited to, neutralization, de-activation, repackaging or over packing, flaring or depressurization.

TEAP III TERSP Standard Assessment

Status of Verbal Confirmation since last assessment

Date of last Assessment: **N/A**

Question Number (Part and Number)	Verbal Confirmation Remarks (copy from assessment)	Status of Activities (e.g. no activity, in progress, 50% complete, system developed & implemented)	Assessor Remarks

TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

Part 1 – Management

1	Is there a statement of the TERSP's commitment addressing health, safety, and environment?	<input checked="" type="checkbox"/>		Health, Safety and Environment Policies posted at the entrance of the office.	<input checked="" type="checkbox"/>		Viewed HS&E Policy posted in the office, dated 2025-02-05
2	Has responsibility for the management and updating of the <i>TEAP III TERSP Standard Assessment (Capability Chart, TERSP comment and Emergency Response or Exercise Table)</i> been assigned and documented?	<input checked="" type="checkbox"/>		Supervisor – Project Management & Branch Manager	<input checked="" type="checkbox"/>		Viewed job description of Project Manager, Essential Duties and Responsibilities, duties are assigned within the general nature associated with the level of work. Oversees development of the project. TEAP III is considered a project. Dated 2025.
3	Has the <i>TEAP III TERSP Standard Annual Update</i> been completed and submitted?		<input checked="" type="checkbox"/>	First Assessment	---	---	N/A
4	Have you identified all legal requirements pertaining to your transportation emergency response business? For example: TDG, WHMIS, CSA, manufacturers' recommendations	<input checked="" type="checkbox"/>		WHMIS 2015, CVOR, TDG, MOE Carrier permit (A800588), CSA, TSSA license	<input checked="" type="checkbox"/>		Viewed HS&E Policy posted in the office, obligations cited in the policy include meeting all reasonable precaution to achieve compliance with Canada Labour Code and applicable regulations. Dated 2025-02-05
5	Minimum insurance requirements:						
5a	Is the company in good standing with relevant federal, provincial, territorial workers' compensation authority?	<input checked="" type="checkbox"/>		WSIB	<input checked="" type="checkbox"/>		Viewed WSIB clearance certificate # A0000JK0FX, dated 2025-08-20 to 2026-02-19.

TEAP III TERSP Standard Assessment

	Question	TERSP		Assessed		Assessor Comment
		Yes	No	TERSP Comment	Yes	
5b	Public Liability and Property Damage, \$5 million?	X		Insurance Certificate is available for viewing upon request	X	
5c	Environmental, \$5 million?	X		Pollution Liability, \$5M	X	
6	Is there a management system in place to notify affected clients of any change in capability and/or capacity?	X		This responsibility falls within the General Manager and Operation Manager job description.	X	<p>Viewed General Manager job description job description. Manages vendors and contractor selection process and contracted activities, as well as performs other duties as assigned. Dated 2020.</p> <p>Viewed Operation Manager job description, with similar duties (back-up), dated 2017.</p>

TEAP III TERSP Standard Assessment

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	Yes	No		Yes	No	

Part 2 – Activation and Response

1	Is there a 24-hour emergency response activation telephone number?	X		Primary ER #1-800-899-4672 1-519-682-2903	X		Activation Test 2025-12-16. Activation Call: 9:54 – 9:57 AM Call Back: 10:00 AM
2	Is there a documented activation protocol (flowchart or other) for coordinators and response personnel in the event of an emergency?	X		Activation flowchart for normal and after business hours.	X		Viewed Activation Flowchart, dated 2025-08-26.
3	Does the TERSP use a form to record incident information?	X		Emergency Activation kit containing logs and forms	X		Viewed Emergency Response Activation Kit containing several forms including Call Log, Spill Log Sheet/Log, Spill Time Log, Checklist, Diagram of Scene, Incident Debriefing worksheet, Spill Report Record. Dated 2021.
4	Which methods are used to access a current SDS on a 24-hour basis:						
4a	Internal (paper or electronic)?	X		Electronic forms SDS search	X		Viewed ERG app, Pocket Guidebook app on cell phone, as well as Customer SDS files in a network drive sorted by each customer/company name.
4b	CANUTEC?	X		Available depending on bill of lading	X		Viewed Phone Listing in Emergency Response Activation Kit, which includes the CANUTEC phone number.

TEAP III TERSP Standard Assessment

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		Yes	No		Yes	No	
4c	Shipper/manufacturer?	X		Supplied by shipper/ manufacturer	X		Customer SDS files in a network drive sorted by each customer/company name.
4d	Internet (state method and web sites)?	X		Using laptop or smart phone/tablets, search internet at time of call if a proper SDS cannot be supplied by client	X		Viewed response members having company cell phones with apps and access to apps and internet.
4e	Other (state method)?		X		---	---	N/A
5	Are there Standard Operating Guidelines for dealing with response to all products/classes/means of containment identified in the Capability Chart?	X		Continually developing and sharing SOG's	X		Viewed Emergency Response Operational Manual, ER Standard Operating Guideline, for UN Class 3 Flammable Liquids, file # ER – SOP, dated 2021-11-01
6	Are response activities for incidents documented?	X		Part of Emergency Activation kit; logs, drawings, journal, team members; electronic copies kept on files with pictures	X		Viewed Emergency Response Activation Kit for exercise conducted 2025-10-24, as example of how incidents are documented.
7	What is the target mobilization time from receiving an initial activation call to rolling with response team and equipment for incidents requiring immediate response:						
7a	During regular business hours?	1 hour		7:00 am to 5:00 pm	X		Viewed Spill Report Record Event Log #24-02, Mobilization time 8:00 AM, On-Site at 8:45 AM. Response members include T. Woodliffe, B. Walker and two others.
7b	Outside regular business hours?	2 hours		5:00 pm to 7:00 am	X		Viewed Shipper assist document # 1112864, dated

TEAP III TERSP Standard Assessment

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	Yes	No		Yes	No		
						2025-03-28, containing activation start time 17:00, and on site at 19:00. Personnel included T. Woodliffe, and B. Walker.	
8	Evaluation and debrief of responses:						
8a	How do you choose which responses to debrief and document?	<p>Documented debriefing assessments are based on the complexity of ER (hazardous and or dangerous chemical spills, Confined Space activities, EH&S sensitive assessment) something other than simple absorb, clean, and go.</p>			X	Viewed Incident Debriefing Worksheet for 24-02, dated 2024-01-29.	
8b	Does the debrief identify gaps and corrective actions?	X	Corrective action will be identified and documented (within the Debriefing and Gap Closure tracking spreadsheet.	X		Reviewed Incident Debriefing Worksheet # 24-02, dated 2024-01-29. Corrective action to add Task Cards in Activation Kit. Confirmed the kits now include Task Cards.	
8c	Describe how corrective actions are tracked to completion.	<p>Debriefing GAPS are tracked using a spreadsheet titled “GAP Closure Tracking” sheet.</p>			X	Viewed Gap Closure Tracking 2025 Excel file, including exercise (“mock”) initiated 2025-10-24, target completion date 2026-01-26.	
9	If you are listed in an ERAP, do you have a copy of the ERAP?		X	NA	---	---	N/A
10	How are ERAP updates obtained / provided and tracked requests?	<p>We are listed as mutual service providers, and the primary provider sends us the annual updates</p>			---	---	N/A

TEAP III TERSP Standard Assessment

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	Yes	No		Yes	No	

Part 3.1 – Resources: Contact list, third party resources and mutual aid						
1	Are current contact lists available for:					
1a	Response coordinators?	X		Phone list	X	
1b	Team Leaders and team members?	X		Phone list	X	
1c	Clients?	X		Clients phone number is on the bill of Lading and TDG manifest	X	
1d	Government agencies?	X		Phone list	X	
2	Has a list of equipment resource services (e.g. vacuum trucks, heavy moving equipment) in TERSP response area been developed?	X		Equipment listing and ER pricing Matrix	X	
3a	Describe any personnel or unique equipment outsourced?		X		---	---
3b	If yes, does a written agreement exist:		X		---	---

TEAP III TERSP Standard Assessment

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		Yes	No		Yes	No	
4	Are written agreements established with other TERSPs for:						
4a	Coverage in your region?		X	Harold Marcus Mutual Aid Agreement 2021-11-26 – Non TERSP	---	---	N/A
4b	Coverage outside your region?	X		GFL (Drain All), Alliance with CERCA contractors	X		Viewed Reciprocal Response Agreement with GFL, dated 2022-01-25.
4c	You to support them in your region?		X	Harold Marcus Mutual Aid Agreement 2021-11-26 – Non TERSP	---	---	N/A
5	Are these other TERSPs registered with TEAP III for:						
5a	Coverage in your region?	X		Spartan, GFL	X		Viewed Spartan Response Mutual Aid Service Agreement, dated 2025-12-05.
5b	Coverage outside your region?	X		SRS, RST, GFL	X		Viewed Reciprocal Response Agreement with GFL, dated 2022-01-25.
5c	You to support them in your region?	X		Spartan, GFL	X		Viewed Spartan Response Mutual Aid Service Agreement, dated 2025-12-05.

TEAP III TERSP Standard Assessment

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	Yes	No		Yes	No	

Part 3.2 – Resources, Equipment and Materials						
1	Is there equipment for communications between:					
1a	The Home Coordinator and the incident scene?	X		Smart Phone	X	Viewed all response members have mobile smart phones.
1b	Personnel at the incident scene?	X		Smart Phone	X	Viewed all response members have mobile smart phones.
2	Does the company meet the requirements of the <i>TEAP III TERSP Standard Essential and Specialty Equipment List</i> for:					
2a	Essential Equipment items at the location?	X		Our mobile Command trailer is equipped with the required TEAP III TERSP Standard Essential equipment.	X	Viewed and noted that all Essential Equipment is at the location.
2b	Specialty Equipment items at the location?		X	ESI does not have any specialty equipment related to handling gases.	---	---
3	Are programs in place for ensuring equipment meets applicable Canadian certification and registration requirements?	X		Where applicable: (i.e. chemical suits and SCBA cylinders)	X	Viewed ESI Compliance Renewal Schedule, including H&S Inspections listing Level A, Level B, Fire Extinguishers, SCBA and Breathing Air Bottles, assigned to Luqmann, records show expiration dated 2026-03-31.

TEAP III TERSP Standard Assessment

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	Yes	No		Yes	No	

Part 3.3 – Resources, Personnel

1	How many response personnel are trained to the <i>TEAP III TERSP Standard Training Matrix</i> :				
1a	TEAP III registered Team Leaders?	2	B. Walker T. Woodliffe	X	Viewed RS_Training Matrix Excel file, for T. Woodliffe and B. Walker. All TEAP III training is listed and current. Viewed training records for T. Woodliffe, including Hazardous Materials Technician training (NFPA 1072), certificate dated 2025-06-13.

TEAP III TERSP Standard Assessment

	Question	TERSP		TERSP Comment	Assessed		Assessor Comment
		Yes	No		Yes	No	
1b	TEAP III registered team members?	5		D. Postma J. Postma N. Fields A. Gratton A. Lippert	X		Viewed RS_Training Matrix Excel file, for N. Fields and D. Postma. All TEAP III training is listed and current.
1c	Other Team Leaders?	0		N/A	---	---	N/A
1d	Other team members?	2		L. Hildebrandt J. Bergen	---	---	N/A
2	Is there a fit for duty program?	X		Safe Return to Work Plan & Substance Abuse Program Doctor's note referencing their ability to wear a respirator	X		Viewed Substance Abuse Prevention program, "Requirements" section includes prohibitions, testing, etc., dated 2020-07-27.
3	Is there post-incident stress management program?	X		EAP (Employee Assistance Program)	X		Viewed Substance Abuse Prevention program, "EAP" section, dated 2020-07-27.

TEAP III TERSP Standard Assessment

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	Yes	No		Yes	No	

Part 4.1 – Preparedness, Training

1	Is the training program established in accordance with the <i>TEAP III TERSP Standard Training Matrix</i> ?	<input checked="" type="checkbox"/>		Training programs are established based on regulatory, Clients and ER activities requirements (consistent with TEAP III guide). The training matrix tracks the employee's skills needed to service ER	<input checked="" type="checkbox"/>		Reviewed RS_Training Matrix Excel file, which includes all required TEAP III course listings for members and team leaders.
2	Is training conducted using specialty equipment?		<input checked="" type="checkbox"/>		---	---	N/A
3	Is the training content documented for each module?	<input checked="" type="checkbox"/>		Each training module is documented and electronically filed.	<input checked="" type="checkbox"/>		<p>Viewed internal MOE 347/558 Training module including Operation of the vehicle and waste management equipment, relevant Waste management legislations, regulations & guidelines with TDGA training, major environmental concerns, Occupational Health and Safety concerns, Emergency management procedures.</p> <p>Viewed internal Media Awareness, including policy, who is authorized to speak to media, do's and don'ts, social media guidelines.</p> <p>Viewed external DANATEC TDG for Road and Rail Online Training, including course</p>

TEAP III TERSP Standard Assessment

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	Yes	No		Yes	No	
						<p>outlines and overview of topics as required by TDG Regulations.</p> <p>Viewed training module for Spartan Hazardous Materials Operations and Technician training, and two records for T. Woodliffe, and B. Walker including Hazardous Materials Technician training (NFPA 1072), certificate dated 2025-06-13.</p>
4	Are training records maintained for Team Leaders and team members for a minimum of three years?	X	<p>All training records (dates, attendance, written competencies) relating to Team leaders and Members are kept for three years.</p>	X		Reviewed RS_Training Matrix Excel file, which includes all required TEAP III course listings for members and team leaders.
5	If you respond to railway mode:					
5a	Is a railway dangerous goods response training course part of your training matrix?	X	<p>RAC Week Advanced Railcar Response</p>	X		<p>Viewed training RAC Railway Emergency Response course certificate for T. Woodliffe, 2023-06-23, and B. Walker, dated 2025-06-06.</p> <p>Viewed SRS & RAC Advanced Railcar Response certificate for B. Walker, dated 2025-10-06.</p>
5b	If yes, which TEAP III registered Team Leaders and team members have attended training?		<p>B. Walker T. Woodliffe D. Postma</p>	X		Viewed training RAC Railway Emergency Response course certificate for T. Woodliffe, 2023-06-23, and B. Walker,

TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	
						<p>dated 2025-06-06.</p> <p>Viewed SRS & RAC Advanced Railcar Response certificate for B. Walker, dated 2025-10-06.</p>

TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

Part 4.2 – Preparedness, Exercises

1	Have Team Leaders demonstrated competency for each SOG through training or equivalency granted for a response?	X		Team competency on the SOG's are documented and filed with training records.	X		Viewed, as example, Decon policy SOG review sign-off, dated 2025-12-01, including T. Woodliffe and B. Walker. All reviews are documented as sign-offs.
2	Are exercise activities documented?	X		All ER activities are documented	X		Reviewed Emergency Response Activation Kit for the exercise, dated 2025-10-24, includes elements such as Call Log, Contact List, Spill Report, Task Card, scene diagram, Spill Time Log and Action Plan, Incident Debriefing Worksheet. Participants included T. Woodliffe, B. Walker, A. Lippert, A. Gratton, etc.
3	Evaluation and debrief of exercises:						
3a	How do you choose which exercises to debrief?			All incident activities are debriefed. Elements are escalated based on severity.	---	---	N/A
3b	Does the debrief identify gaps and corrective actions?	X			X		Reviewed Emergency Response Activation Kit for the exercise, dated 2025-10-24, and Gap Tracking file. Gap Tracking file includes 2 actions including placed an order to for custom made

TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	
						vests, due 2026-01-26, and Re-assess the Training Plan every 6 months, due 2026-04-20.
3c	Describe how corrective actions are tracked to completion.		Using GAP tracking table (this is the same tracking table as stated in Part 2 Q 8c)	X		Gap Tracking file includes 2 actions including placed an order to for custom made vests, due 2026-01-26, and Re-assess the Training Plan every 6 months, due 2026-04-20.

TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

Part 4.3 – Equipment Maintenance

1	Is a program established for equipment inspection, maintenance and testing?	<input checked="" type="checkbox"/>		During phase-in of Fleetio, currently using Asset ID and Service Excel file.	<input checked="" type="checkbox"/>		Viewed Asset ID and Service file including program elements by Asset ID, date of service, next service, and notes.
2	Are records kept of inspection, testing and maintenance for at least three years for:						
2a	<i>TEAP III TERSP Essential and Specialty Equipment List, where applicable?</i>	<input checked="" type="checkbox"/>		All inspection, testing and maintenance records are kept for 3 years.	<input checked="" type="checkbox"/>		Reviewed Hose Tracker (Ontario Hose) test certificate for chemical hose ID OHS-01218, passed, hydro-pressure, static, visual tests dated 2025-11-21. Reviewed Levitt-Safety Posi3 USB Test Results, functional test of SCBA Air-Pack unit 99110694, passed, dated 2025-11-25
2b	Transportation equipment?	<input checked="" type="checkbox"/>		All inspection, testing and maintenance records are kept for 3 years.	<input checked="" type="checkbox"/>		Reviewed MTO Safety Inspection Report certificate TM70AB12015 Peterbuilt, plated AR59919, unit 84, dated 2025-01-07. Reviewed MTO Safety Inspection Report certificate TM70AB15, for 2003 Reitnouer trailer, plate H1514Z, dated 2025-01-02.

TEAP III TERSP Standard Assessment

Question	TERSP		TERSP Comment	Assessed		Assessor Comment
	Yes	No		Yes	No	

Part 5 – Hazardous Waste and Hazardous Recyclable Materials

1	Does the TERSP have a permit or certificate to:						
1a	Transport hazardous waste and/or hazardous recyclable materials?	X		Permit A800588	X		Viewed Permit A800588 Issued 2022-07-29, evergreen.
1b	Receive to dispose or recycle hazardous waste and/or hazardous recyclable materials?	X		Permit A022108	X		Viewed Receiver Permit A022108, issued 2022-02-08, evergreen.
2	Are any of the above performed by a sub-contractor?		X		---	---	N/A

TEAP III TERSP Standard Assessment

Part 6 – Community Involvement and Sustainability *(optional and not part of TERSP Assessment)*

		Yes	No	TERSP Comment
1	Who at this location has attended <i>TEAP III Transportation Emergency Response Service Provider Standard</i> training?			B. Walker J. Plug A. Gualtieri L. Siddiquee
2a	Do you participate in TRANSCAER® outreach events?		X	
2b	If yes, how? Provide list of dates and activities for the past two years.			
3a	Do you belong and participate in a trade association such as CERCA, CIAC, RDC, RAC and/or other (describe other)?	X		CERCA
3b	If yes, describe your involvement.	We participate in regular meetings and assist with campaigning industry for recognition and acknowledgement of the required / preferred ER compliance standards as set out in the TEAP assessment.		
4a	Do you belong or contribute to a local community enhancement program?		X	
4b	If yes, describe your involvement. NOTE: Do not include donations to local hockey team-sweater purchase fund or the like.			

TEAP III TERSP Standard Assessment

5a	Do you have an environmental management system in place such as ISO 14001?	X		
5b	If yes, describe.	Internal system		
6a	Do you have a “green initiative” in place?	X		Parent company Republic Services has Sustainability in Action Program
6b	If so, describe. Examples are vehicle emissions reduction, idling program, office paper recycling, controlling ER activity emissions such as dry connects, purge techniques, controlling run off...	Monitoring our fuel consumption for corporate reports.		

TEAP III TERSP Standard Assessment

TERSP Emergency Response or Exercise Table (previous 12 months only) *MINIMUM OF 4 EVENTS including at least 1 EXERCISE

Material		Response		Exercise			Assessor Comment
TDG Class	Shipping Name and UN Number	Date of last response (yyyy-mm-dd)	Registered Team Leader, last response (J. Doe)	Date (yyyy-mm-dd)	Registered Team Leader(s) (J. Doe)	Activity performed during exercise or response	Documentation viewed?
1							
2.1							
2.2							
2.3							
3	Styrene Monomer UN2055			2025-06-09	B. Walker T. Woodliffe	Assess the leaking totes, identify chemicals and select necessary PPE, laid down absorb-all around the truck rear loading door, removed/restricted people from the vicinity to safe area. Debriefed the team.	Reviewed “ER Spartan Mock 06-09-2025” documentation including product details, risk assessment, PPE, isolation and evacuation.
3	Gasoline UN1203			2025-10-24	B. Walker T. Woodliffe	Activated team; reviewed SDS, TDG documents; Accessed contaminated area, contained the spill, and vacuumed the free liquid into a Vac truck. Washed the area and contained the wash residues. The resulting product was transferred to a TSDF. ER team was debriefed.	Reviewed “Gasoline – ER Mock 2025” Emergency Response Activation Kit for the exercise, dated 2025-10-24, includes elements such as Call Log, Contact List, Spill Report, Task Card, scene diagram, Spill Time Log and Action Plan, Incident Debriefing Worksheet. Participants included T. Woodliffe, B. Walker, A. Lippert, A. Gratton, etc.
4.1							
4.2							
4.3							
5.1							

TEAP III TERSP Standard Assessment

TERSP Emergency Response or Exercise Table (previous 12 months only) *MINIMUM OF 4 EVENTS including at least 1 EXERCISE

5.2							
6.1							
6.2							
7							
8							
9							
Other	Not TDG regulated liquid (water contaminated with crude oil)	2025-03-28	B. Walker T. Woodliffe			Respond with manpower support to assist ECRC with oil spill on water.	Reviewed Shipper assist document # 1112864, dated 2025-03-28, containing activation start time 17:00, and on site at 19:00. Personnel included T. Woodliffe, and B. Walker.
	Not TDG regulated liquid (food grade oil)	2025-08-13	B. Walker T. Woodliffe			Respond with manpower support to assist the customer on solidification, disposal and decontamination.	Reviewed Shipper document # 114692, GFL work order 25710, describing job and receiver permit identified.